

## WHAT ARE THE MOST FREQUENTLY ASKED QUESTIONS (FAQS)?

**Q. *Should I use my official University assigned e-mail address?***

A. Yes, our office sends urgent and time-sensitive e-mail (i.e. Offer Letter notifications) to your official University assigned e-mail address. You are expected to check your University assigned e-mail on a regular basis. Please activate your NET ID with Campus Computing. If you have another e-mail address you prefer to use, you can forward the UNR e-mail to your preferred e-mail address. Instructions are available from Campus Computing.

**Q. *How can I check to see if my file is complete or what my award is?***

A. You can check to see if your file is complete via ePAWS. Go to [www.unr.edu](http://www.unr.edu).

**Q. *Must I be registered for classes before I apply for the FAFSA?***

A. No, you should complete your FAFSA early each year. However, there are deadlines for registering in at least half-time credits to indicate your intention to attend the University.

**Q. *I will only be enrolled as a half- or three-quarter time student. Will I be able to qualify for financial aid?***

A. Yes. If you indicated on the FAFSA that you intended to be part-time, review the enrollment status on your Offer Letter to ensure that it is correct. If you reported your status as full-time and now your plans have changed, notify the office by completing the "Reporting Resources and Changes" form. Your eligibility for aid will be reevaluated and a revised Offer Letter will be made available via ePAWS. Programs that require full-time enrollment will be cancelled. The Pell Grant is the only program available to students enrolled less than half-time.

**Q. *What if I have additional costs?***

A. The basic student budget is based on average allowable educational expenses. The budget may be adjusted for day care costs for dependents; for students with disabilities – an allowance for expenses related to the disability; mandatory costs related to the University's Studies Abroad Program; the purchase of a computer; and/or extraordinary medical expenses not covered by insurance.

If you have additional costs, you must submit a "Budget Revision Request" and provide documentation. Adjustments are not made for credit card expenses, car payments or repair, cosmetic medical/dental, or other discretionary expenses.

**Q. *If I am in default on my student loans, what do I do now?***

A. If you are in default on a previous student loan, you may not receive any financial aid until the loan is repaid or satisfactory repayment arrangements are made. Contact our office, your lender, servicer or guarantor immediately.

**Q. *What is the average cumulative indebtedness of undergraduate students who have only borrowed the Federal Stafford Loan at this University?***

A. 2007-2008:       \$13,150