

WHERE IS MY LOAN DEFERMENT?

If you have submitted the Loan Deferment Form that you received from your lender, you may follow these steps to see where your deferment is in the process.

- 1) Call the servicer or guarantee agency that holds your loan to check the status of your deferment. Often the form has been processed by the time the student receives request by "snail" mail. Toll-free telephone numbers for the largest servicers are listed below:

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| EdFund | 877-233-3863 |
| ACS | 800-835-4611 |
| Citibank | 800-967-2400 |
| Wachovia Education Finance | 800-338-2243 |
| Great Lakes | 800-236-4300 |
| PHEAA/AES | 800-692-7392 |
| Sallie Mae | 888-272-5543 |
| Nelnet/UNIPAC | 888-486-4722 |
| USA Group | 800-824-7044 |

- 2) After calling the servicer, then contact the Clearinghouse at 703-742-7791 and ask to speak to a Student Service Representative. The representative will verify the date of the deferment form was received by the Clearinghouse, the date and address to which the form was mailed, and the enrollment status that was certified.
- 3) If an emergency exists, such as you are delinquent and about to go into default, ask the Clearinghouse to fax another enrollment certification to the servicer. The Clearinghouse can also work with the servicer on your behalf to ensure that the form is processed on a high priority basis.